



Closed Captioning

For Closed Captioning concerns, please contact SKT Service:

During Business Hours:

8:00 a.m. - 5:00 p.m.
Monday through Friday
Telephone: 866.584.2655
Fax: 620.584.6401
Email: service@sktc.net

After Business Hours:

Telephone: 800.968.1855
Email: service@sktc.net

Written Closed Captioning complaints should be directed to the following:

Donna Van Allen
Director of Operations
SKT
PO Box 800
Clearwater, KS 67026
Email: donna.vanallen@sktcompanies.com
Telephone: 620.584.8351
Fax: 620.584.8393

Before sending a formal written complaint, we recommend you first contact our Service Department. We may be able to resolve your problem immediately without the need for a formal complaint. In any event, we will respond to your written complaint within 30 days.